



March 13th, 2020

Coronavirus Update: Supplying you with products and providing customer support are our highest priorities

A message from our CEO

Dear Valued Customer,

The global community continues to navigate the rapidly evolving COVID-19(coronavirus) situation. QualiTru Sampling Systems is taking essential measures to ensure you of our commitment to continued operations while maintaining the safety and welfare of our staff.

We know you depend on us, and you are at the heart of what we do.

Product Ordering: We are 100% committed to supplying products to our customers. We are taking additional steps to increase the inventory of raw materials to reduce supply chain risk. We will continue to communicate closely with our vendors regarding inventory and production schedules.

Customer Service: If needed, our staff can work remotely to support customer requests.

Shipping: We are working closely with our shipping partners. We have several options for the delivery of products domestically and internationally.

Travel: Travel is a primary concern. Therefore, we are canceling all non-essential travel. Fortunately, we have the resources and technology to communicate with our customers using digital tools. Continue to reach out, and we will respond to your needs as soon as possible.

It's our privilege to serve you, particularly during these challenging times. We are all in this together and remain committed to our partnership with you.

Please reach out to me directly if you have any questions or concerns.

Regards,

A handwritten signature in black ink, appearing to read 'Calvin Guyer', written in a cursive style.

Calvin Guyer
CEO - QualiTru Sampling Systems
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